Claims

5   1.   Method of supplying a service or an application, comprising the steps:
        a service required by a customer or an application required by the
        customer is linked to a QoS category selected by the customer and the
        required service or the required application is supplied to the customer with
        the QoS category selected by the customer.

10

    2.   Method according to Claim 1, comprising the steps:
        a request to supply a service or an application is received from a terminal
        of the customer, a request to select one of at least two QoS categories is
        transmitted to the customer, the selected QoS category is received from the
15   terminal and the requested service or the requested application is supplied
        with the selected QoS category.

    3.   Method according to Claim 1, comprising the steps:
        a request to supply a service or an application is received from a terminal
20   of the customer, the request comprises one of at least two QoS categories,
        pre-selected by the customer, and the requested service or the requested
        application is supplied with the selected QoS category.

    4.   Method according to Claim 1, comprising the steps:
25   a request to supply a service or an application is received from a terminal
        of the customer, a saved pre-selection of a QoS category by the customer
        is accessed, the service required by the customer or the application
        required by the customer is linked to the QoS category pre-selected by the
        customer and the required service or the required application is supplied to
30   the customer with the QoS category selected by the customer.

5.   Method according to Claim 1, comprising the steps:

a supplied QoS category can be changed by the customer during the period of supply of a service or an application by transmitting a new QoS category.

6.   Mainframe for supplying services and/or applications for customers whose terminals are connected to the mainframe, said mainframe being capable, on request by a customer for a service or application, of supplying this service or the application with a QoS category corresponding to a QoS category selected by the customer and/or of changing the QoS category in a supplied service or a supplied application on receipt of a request from the customer to change the QoS category.

7.   Mainframe according to Claim 6, said mainframe having access to a memory in which at least one pre-selected QoS category is stored for at least some of the customers and the mainframe is capable, on request by a customer for a service or application, of supplying this service or this application with a QoS category corresponding to the QoS category stored for the customer.

8.   Mainframe according to Claim 6, said mainframe being structured as a resources management unit, a head end or a base station.

9.   Computer program, comprising a computer program code elements which enable selection of at least one QoS category when the computer program is run on a computer.

10.   Computer program according to Claim 9, enabling selection of parameters of at least one QoS category.

11.   Terminal, comprising a data carrier with a computer program according to Claim 9.

12.   Terminal according to Claim 11, comprising a cable modem, a personal computer, a telephone, a television set, a radio station or a mobile radio unit.

13.   Computer program, capable of linking a QoS category selected by a customer to a service required by the customer or an application required by the customer.